

CORRECT BEHAVIOUR DURING FLOOD EVENTS AND HEAVY RAIN

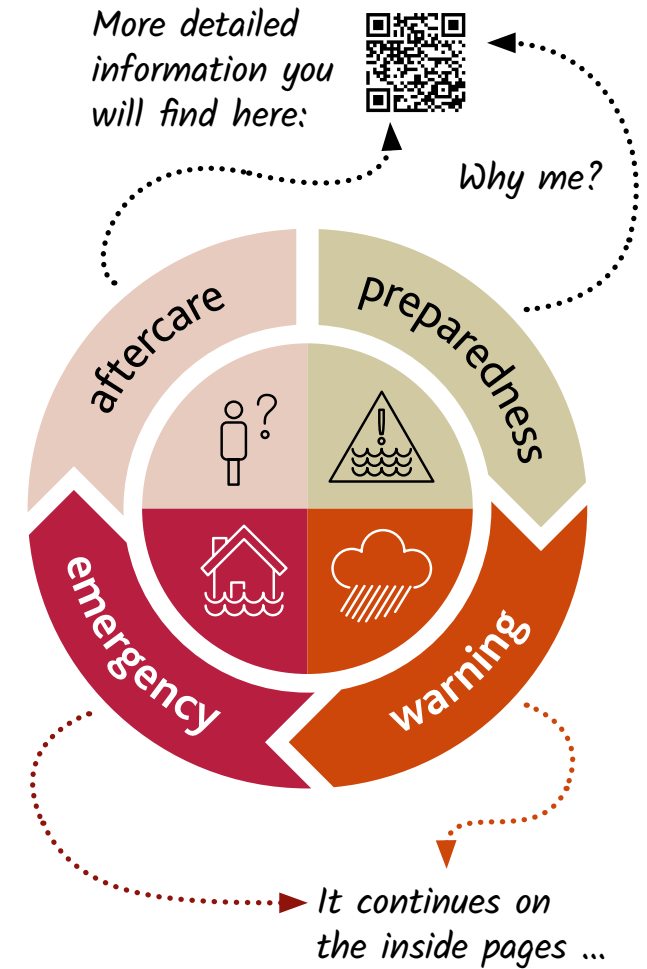


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ARE YOU PREPARED?

You must make the following preparations in the event of flooding or an imminent flooding event caused by heavy rainfall.



Imprint

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BEFORE THE FLOOD!



- Stay informed on current weather reports, warnings and water levels.
- Work through your **personal emergency plan** and keep your **emergency numbers** and **emergency equipment** at hand.
- Check or activate your **structural flood protection measures**.
- Prepare **assistance measures** for sick and dependent persons, children and pets.
- Secure **valuable** or **dangerous objects** and **materials**, but only clear your cellar and lower-lying rooms if you have enough time to prepare.
- Be aware of the **risk of an electric shock** and switch off electrical appliances and heaters in rooms that could be flooded. Switch off the power completely if necessary. Install emergency lighting.
- Keep a **mobile phone** with a charged **battery** and a power bank ready. Make an agreement with your neighbours in case your phone fails.



- Timely switch off burners and boilers of your **heating system** or remove them. Anchor **oil and gas tanks** as well as connection lines (filling nozzles, venting). Close the gas valves on gas heating systems.
- If there is sufficient preparation time, drive your **car** and other vehicles out of your flood-prone garages or car parks. However, do not take any risks!
- Take care of your resources, conserve your mobile phone battery, your drinking water and food supplies.



THE FLOODING HAS ARRIVED!



- Try to **remain calm** and act in a considered manner. Think about your **own safety** and the **safety** of your **fellows**.
- **Stay informed** and use warning apps or the radio. Pay attention to siren signals and announcements from the emergency services.
- **Follow the instructions of the fire brigade and emergency services!**



- Leave **areas at risk** of flooding, such as low-lying parts of buildings, underground car parks and subways. Even at the beginning of a flooding, staying on the lower floors can be life-threatening. Often it is no longer possible to open doors and windows against the pressure of incoming water.
- Make sure that electricity and heating systems are switched off in endangered buildings. Do not enter flooded rooms; **risk of electric shock!**
- Avoid **cordoned-off areas and riverbanks**. Do not enter or drive on flooded roads and subways. Do not unnecessarily drive boats into flooded areas.
- If possible, avoid direct contact with the water, which may be heavily contaminated with harmful substances. Report any leaking **pollutants** or the **smell of gas** to the **fire brigade** or utility company immediately.
- If necessary, go to your **evacuation point!**
- Document the **water levels** as well as the precautionary measures taken and adapt your personal **emergency plan** accordingly. If possible, take photos and videos during the event, e.g. of the highest water level, without putting yourself in danger.

